

AMAG integration for victor v5.6

Release Notes

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This document provides important information about the AMAG integration software for victor. Read this document before you install the product. In case of discrepancy, the information in this document supersedes the information in any document referenced herein.

Product: Unified victor Integration Software for AMAG

- AMAG software version: 9.3.26.48001
- Integration software version: v1.2.38.5693

This driver release is qualified with victor when installed on:

- victor Unified systems: v3.91 (C•CURE v2.90 and victor v5.6)
- victor-only systems: v5.6.
- CrossFire version: 3.91.368.477

Overview

The Unified victor Application Server provides seamless integration with the AMAG access control system. The customer can view all critical security alarms in one station on one screen.

Features

The Unified victor Application Server integration software for AMAG 9 offers the following features:

- Support for multiple AMAG 9 servers (up to 10 servers per victor server is supported)
- All server activities are logged in the security journal, allowing alarms to be reviewed together in future investigative reporting.
- Supports Alarms from AMAG 9 Access Control systems.
- Create Edit or Delete AMAG 9 object.
- Create Edit or Delete Alarm Point Objects
- AMAG 9 objects under Device List.
- AMAG 9 objects under Sites list.
- AMAG 9 objects and annunciation on Maps.
- Supports importing AMAG 9 readers, outputs, monitor points, nodes, doors, floors, and intrusion areas.
- Supports importing AMAG 9 personnel information.
- Alerts for AMAG 9 objects.
- Object Association for AMAG 9 sensors.
- Activate and Deactivate manual actions on AMAG 9 Sensors.
- AMAG 9 object supported in Find in Journal and Find on Map.
- Installation available on victor Remote Clients.
- Supports Swipe and Show for AMAG 9 card swipes.
- View card swipes in a Transaction Display.

- Filter incoming AMAG 9 alarms from victor.

Hardware Requirements

The AMAG integration has the same hardware, software, and disk space requirements as victor Application Server. If the target computer can support victor Application Server, then it can support the AMAG integration.

Software Requirements

The AMAG integration for victor requires the following software versions:

- AMAG v9.3
- victor Unified Client: v5.6

Note:

- You cannot install the AMAG 9 Integration server components on a victor Application Server MAS.
- To configure AMAG objects on a victor workstation, install AMAG 9 client components on that workstation.

Licensing Requirements

The AMAG integration for victor requires an extra API license to use the API on the AMAG Server. Contact AMAG for licensing requirements.

Qualified Operating Systems

The AMAG integration supports the same Operating Systems as the victor Application Server. Refer to victor product data sheets for more information.

Contents of Installation

The following table lists the contents of installation required for this driver:

Table 1: Contents of Installation

Contents	Description
AMAG_Integration-1.2.38.5693_AD.exe	AMAG Installation Setup file
victor-AMAG-v5-6-UM-8200-1832-05-A0-en.pdf	AMAG Integration User Manual
victor-AMAG-v5-6-RN-8200-1832-06-A0-en.pdf	AMAG Integration Release Notes

Pre-Installation

Configure your firewall to allow connectivity between victor Application server and AMAG 9 server. The default port for AMAG 9 TCP port is 80.

Before you install the integration, ensure the following have been completed:

- You must have appropriate Windows permissions.
- You must have membership in the local Administrators group, or equivalent privileges.
NOTE: See the Microsoft Operating System document or system administrator for more information.
- To perform the installation on the victor Application Server, you must install victor Application Server before you install the integration software.
- To perform the installation on the client workstations, you must install victor client before you install the integration software.

Installation

Complete the following steps to install the victor Integration Software for AMAG 9 on the server and the client.

Note: You must install the AMAG 9 integration in the same folder as victor.

1. Close any running applications to avoid installation problems.
2. To start the install wizard, double-click the `AMAG_Integration-1.2.38.5693_AD.exe` file.
3. From the AMAG integration Welcome screen, click **Next**.
4. Follow the Install Wizard prompts to configure the installation, and then click **Next**.
5. To start the installation, click **Install**. If required, provide Administrator authentication.
6. To complete the installation, click **Finish**.

Post Installation

After you install the integration software, the CrossFire Framework Service, CrossFire Server Component Framework Service, and the AMAG Driver Service must be running.

If the server services are not running, follow the steps to start them:

1. From the desktop, right-click the **Server Configuration Application** icon and select **Run as administrator**.
2. On the **Services** tab, complete the following steps:
 - a. In the **Framework Services** pane, click the **Start Service** button beside the CrossFire Framework Service and the CrossFire Server Component Framework Service. Wait for the status of both services to change to **Running**.
 - b. In the **Extension Services** pane, select the **Enabled** check box for the AMAG Driver Service and then click the **Start Service** button.
3. Launch victor client.

Upgrading the AMAG integration

To upgrade the AMAG integration, you do not need to uninstall the previous version of the integration software.

To upgrade your victor installation, you must uninstall the AMAG integration before you upgrade victor. After you upgrade victor, install the AMAG integration that is compatible with the upgraded version of victor.

Note:

- Before you upgrade this integration, back up your victor Application Server database.
- When you upgrade or re-install the AMAG integration, to retain your existing AMAG configuration, do not select the **Delete any DB Tables already installed** check box.

Known Issues and Limitations

- AMAG only registers one alarm entry per reader.
 - If several Door Forced events trigger against the same AMAG reader, only the first event appears in victor's Event Viewer.
 - If you suppress or disable an AMAG device in victor, you must reset the device and close any open alarms for the device in AMAG Symmetry before you re-enable the object in victor.
- In victor's Device list, AMAG Doors appear in the Doors section and do not appear in the AMAG 9 device list. If required, you can configure victor sites and folders to create a custom device hierarchy.
- The Swipe and Show command buttons are not supported for this integration. Only the view personnel details option is supported.

End of Release Notes

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